



## Etisalat BlackBerry® Internet Email Service **Quick-Start Guide**

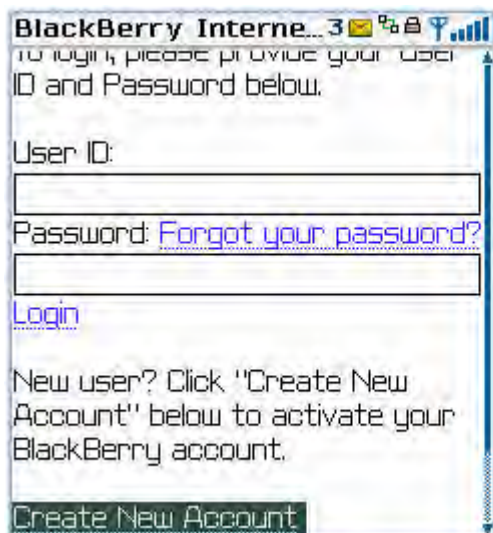
## Configuring your BlackBerry Internet e-mail Service from the BlackBerry device

Welcome to the Etisalat BlackBerry Internet Service system. This section of the guide will walk you through a graphical representation of the BlackBerry Handheld e-mail setup process. Please note that icons may vary in appearance depending on the theme you have enabled on your device.

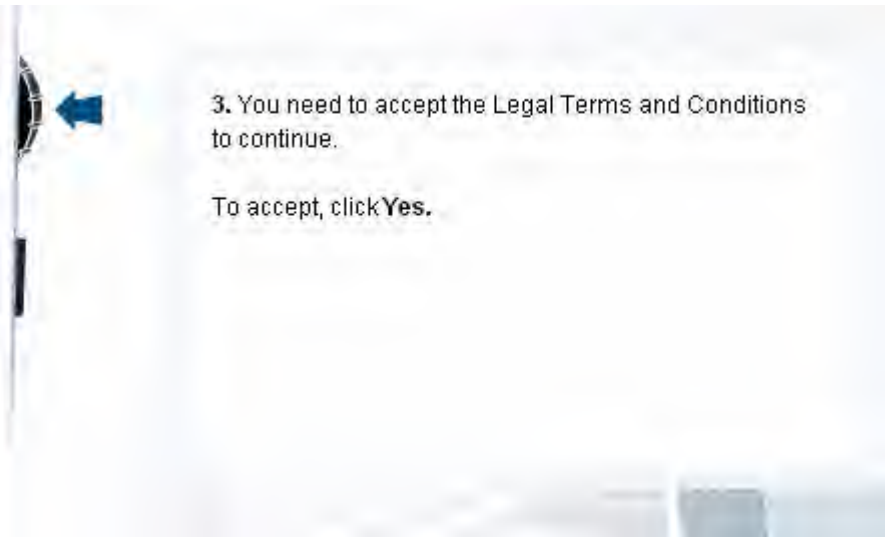
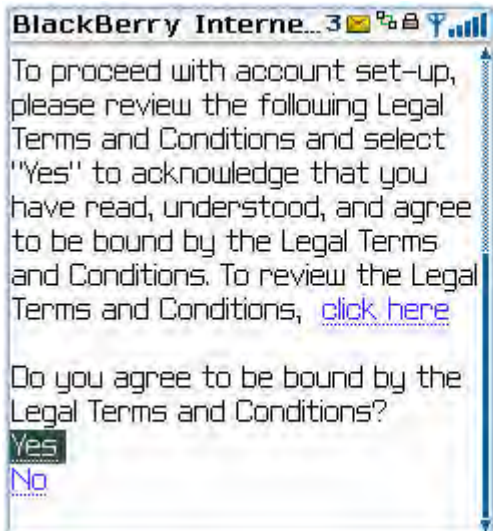


1. From the Home screen, click **Email Settings**.

**Note:** The appearance and name of this icon may vary depending on your wireless carrier.

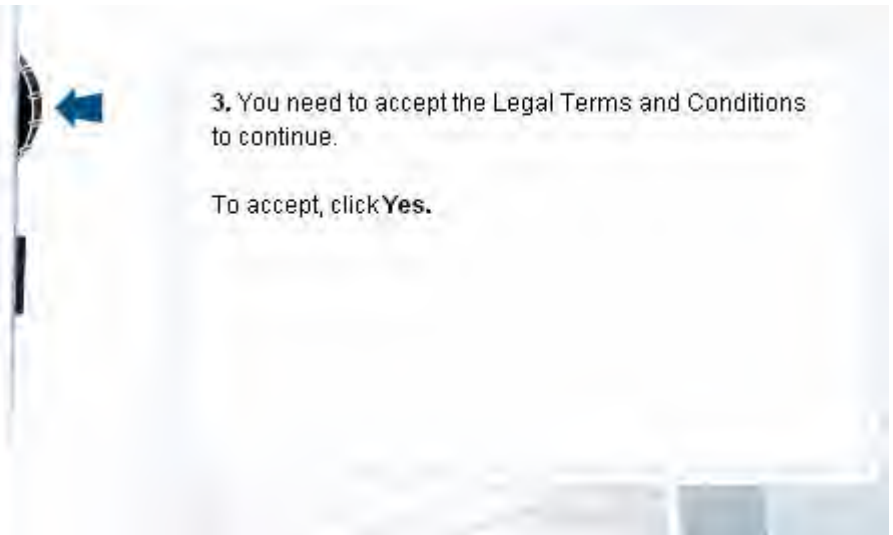
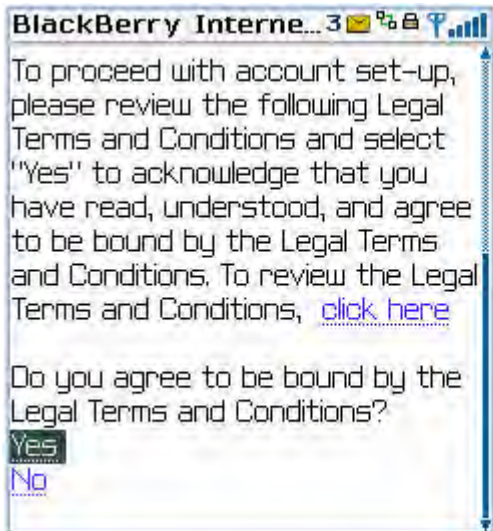


2. On the BlackBerry Internet Service screen, click **Create New Account**.



3. You need to accept the Legal Terms and Conditions to continue.

To accept, click **Yes**.



3. You need to accept the Legal Terms and Conditions to continue.

To accept, click **Yes**.



4. A User ID and Password have been entered for you.

Click **Next**.

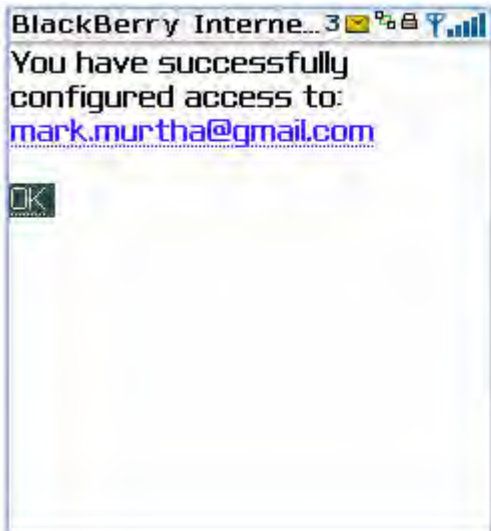


5. Click to select English as your display language.

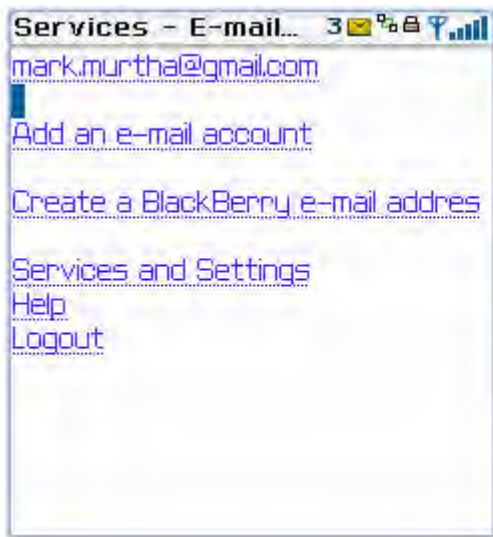


6. In order to continue, you must integrate a third-party email account. An Email address and Password have been entered for you.

Click **Next**.



7. Complete the setup by clicking **OK**.



8. You've finished creating your BlackBerry Internet Service account.

Click **Finish** to continue.

**Note:** Depending on your third-party email account, you may be asked to provide further information. If this is the case, follow the on-screen instructions on your device.

**Finish**

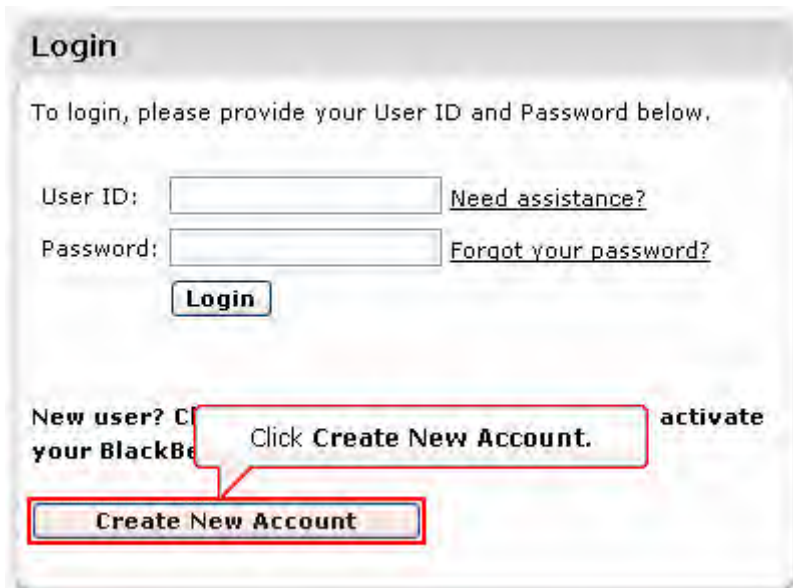
## Currently Supported Integrated e-mail systems:

- AOL e-mail
- Gmail
- Hotmail – non free version
- Yahoo – POP configuration
- POP3 / IMAP4 – Any
- Secure e-mail (SSL) – Outlook Web Access (2000/2002) or similar.
- Corporate e-mail - POP3/IMAP4/SSL

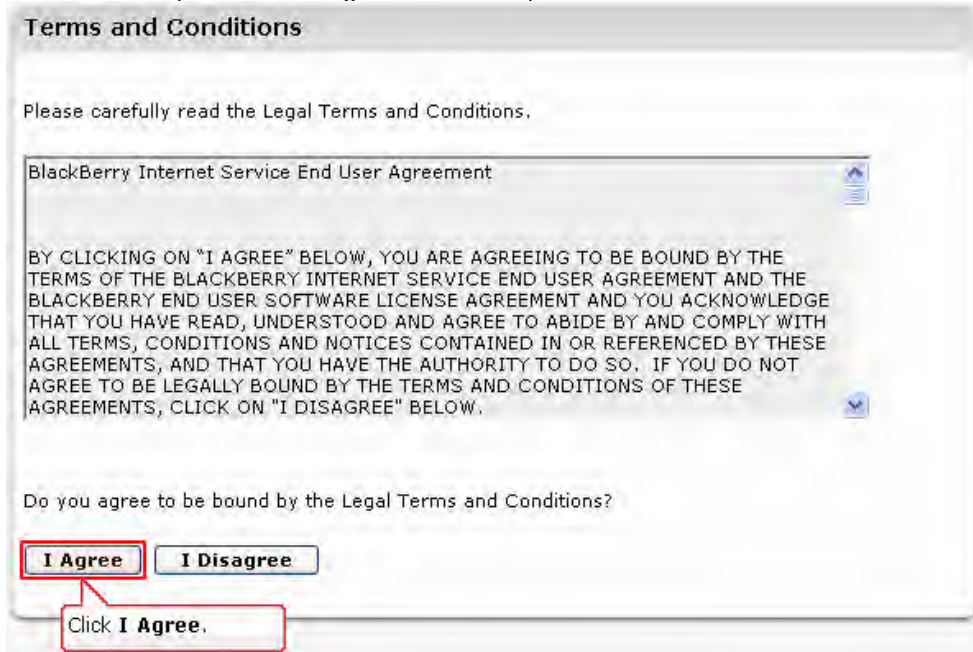
**NOTE:** A BlackBerry e-mail address is not configured by default when the account is created. Additional email configuration such as POP3 server information may be obtained from your service provider. If further assistance is needed, please contact Etisalat Contact Center at 800-6464.

## Creating your BlackBerry Internet Service e-mail account from your Desktop Computer

Activation of your email account can be done from the BlackBerry device or on the internet from your desktop browser. To activate your BlackBerry Internet e-mail Service, launch Internet Explorer or compatible web browser and navigate to <http://etisalat.blackberry.com>. If you are a new user select **"Create New Account"**, if not enter your logon credentials and select to Login.



If you have previously created a BIS account either on this website or from the BlackBerry device, please enter your username and password to logon. New users please select **Create New Account** button to continue.



**Account Setup**

**Welcome to BlackBerry Internet Service!**

BlackBerry Internet Service enables you to set-up your BlackBerry handheld to access e-mail from your existing personal and work e-mail accounts. You can also create your own BlackBerry e-mail address for your BlackBerry Handheld.

To proceed with account set-up, please review the following Legal Terms and Conditions and select "I Agree" to acknowledge that you have read, understood, and agree to be bound by the Legal Terms and Conditions.

BlackBerry Internet Service End User Agreement

THE BLACKBERRY INTERNET SERVICE END USER AGREEMENT IS SET OUT BELOW. IF YOU ARE UNABLE TO READ THE ENTIRE AGREEMENT ON YOUR BLACKBERRY WIRELESS HANDHELD DEVICE FOR ANY REASON, IT IS AVAILABLE AT  
[HTTP://WWW.BLACKBERRY.COM/GO/LEGALEULA](http://www.blackberry.com/go/legaleula)

PLEASE ENSURE THAT YOU HAVE READ THE ENTIRE AGREEMENT CAREFULLY BEFORE ACCEPTING IT BY CLICKING "YES" WHERE PROVIDED BELOW.

Do you agree to be bound by the Legal Terms and Conditions?

Select **I Agree** button to accept the BlackBerry Internet Service End User Agreement.

**Account Setup**

To begin creating your BlackBerry Internet Service account, enter your PIN and IMEI below.

PIN:

IMEI:

Fill in the PIN and IMEI fields. You can find this information in the Status section on your BlackBerry device.

Click **Continue**.

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**To find your PIN perform one of the following actions:**

- In the BlackBerry device select the options or settings icon, and then click **Status**.
- Look for the PIN information on the outside of the box that your BlackBerry device or BlackBerry-enabled device came in.
- Turn the BlackBerry device off and remove the battery. Look for the sticker on the BlackBerry device with the PIN information where the battery is usually located.



User ID:

Choose Password:

Confirm Password:

Time Zone:  ▼

Language:  ▼

Fill in the **User ID**, **Choose Password** and **Confirm Password** fields.

Click **Sign Up**.

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Create a **User ID** and password of your choice and select **Sign Up** to continue. Note: English is the only language available on this system at this time. If you choose a UID that is already taken you will receive a warning that the User ID already exists.

### Add e-mail account

To add an e-mail account, enter the e-mail address and the password that is used to access the e-mail account. If you need help determining what password to enter, [click here](#).

E-mail Address:

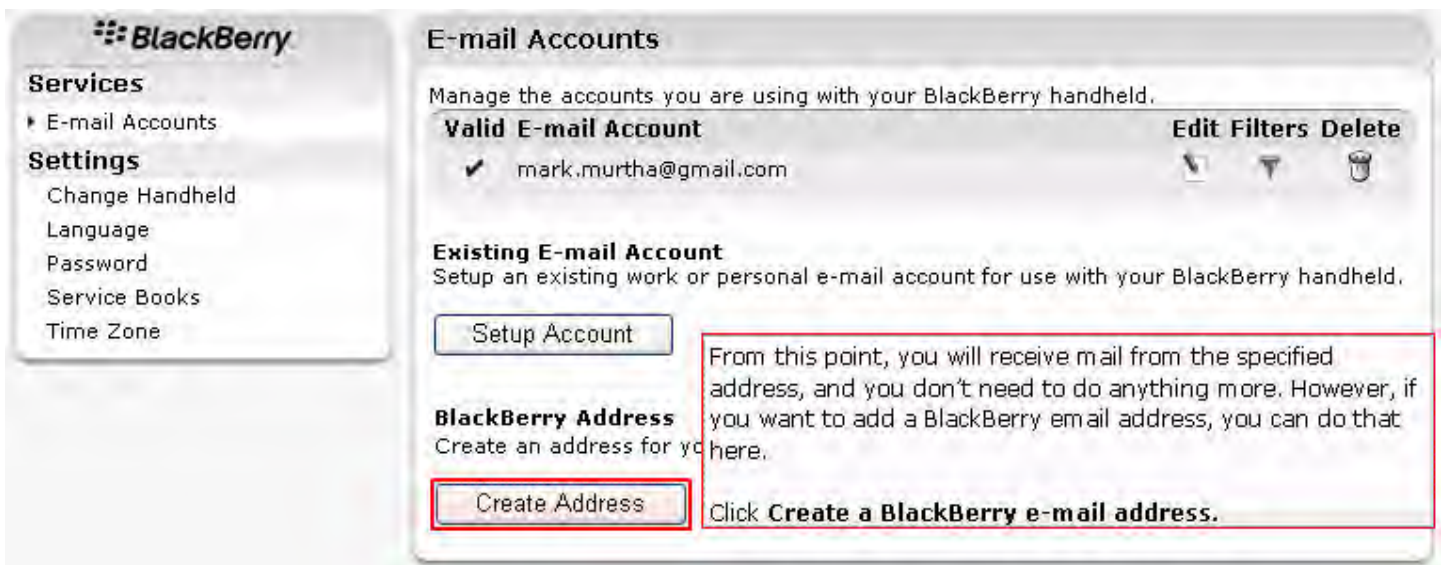
Password:

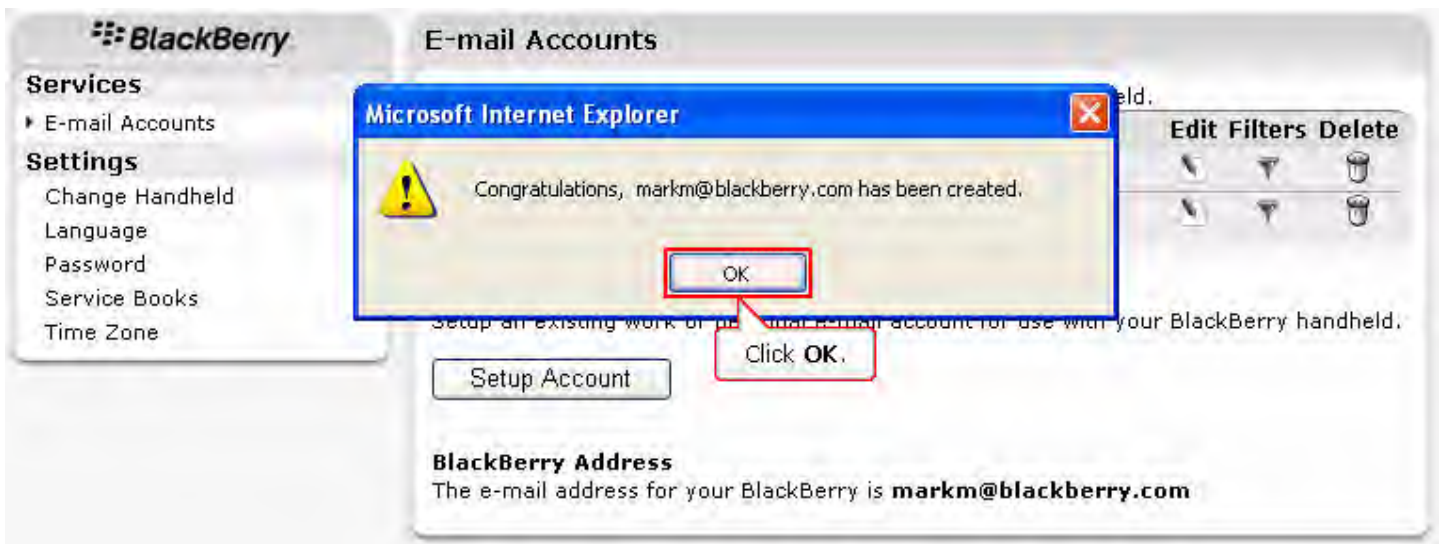
Confirm Password:

Fill in the **E-mail Address**, **Choose Password** and **Confirm Password** fields.

Click **Next**.

Would you like an e-mail address for your BlackBerry?





**NOTE:** A BlackBerry e-mail address is not configured by default when the account is created. Additional email configuration such as POP3 server information may be obtained from your service provider. If further assistance is needed, please contact Etisalat Contact Center at 800-6464.