

# application form Business QuickServe (USSD Browsing Service)



Welcome to Etisalat.

## General Information

Company Name: \_\_\_\_\_

Service Name: \_\_\_\_\_

Commercial Contact Person: \_\_\_\_\_

Commercial Contact Email: \_\_\_\_\_

Technical Contact Person: \_\_\_\_\_

Technical Contact Email: \_\_\_\_\_

## 1. Service Description

## 2. Connection Requirements

IP: \_\_\_\_\_

Port Number: \_\_\_\_\_

Application URL: \_\_\_\_\_

USSD Code: \_\_\_\_\_

## Service Terms and Conditions

This Agreement is concluded on \_\_\_\_\_ / \_\_\_\_\_ /20\_\_ between Emirates Telecommunications Corporation-Etisalat and second party both parties agreed to the following:

- 1) Scope of the agreement signed is to offer second party commercial USSD service.
- 2) Etisalat shall be responsible to provide second party with the needed short code and the link needed to establish the USSD service.
- 3) Second Party shall provide clear and accurate details of the connection requirements (IP, port number and the application URL) to ensure proper service provisioning.
- 4) Second party shall pay to Etisalat applicable USSD service fees and charges.
- 5) Second party is fully responsible to implement own application and provide the customer support needed for the service.
- 6) Second party shall ensure that it possesses appropriate system (hardware and software) that support Etisalat USSD gateway and that the applications and its system are ready and compatible with Etisalat's systems and protocols.
- 7) Both parties agreed that the end customer will not be charged for browsing the USSD Menu provided by the second party.
- 8) Second party undertakes other responsibility for all public abuse, misuse of the service or unauthorised use thereof and shall indemnify and hold Etisalat harmless against any claims, damages, loss or suit of whatsoever nature arising out of provisioning and/or use of the service.
- 9) Second party undertakes that the service conform to the social and cultural fabric of the UAE and shall strictly refrain from offering services, which may conflict with or breach the related laws, regulations, decrees, directives, instructions and such other statutory requirements issued by authorities and government of the UAE from time to time.
- 10) Second party undertakes to obtain necessary approvals from relevant authorities, departments, and ministries for the content of the service.

### Required Documents:

- Passport Copy
- Power of Attorney
- Valid Trade License

First Party: \_\_\_\_\_

Emirates Telecommunications Corporation-Etisalat

Date: \_\_\_\_\_

Signature of Etisalat Staff

Second Party: \_\_\_\_\_

Date: \_\_\_\_\_

Signature of Second Party: \_\_\_\_\_